

MARCH 29

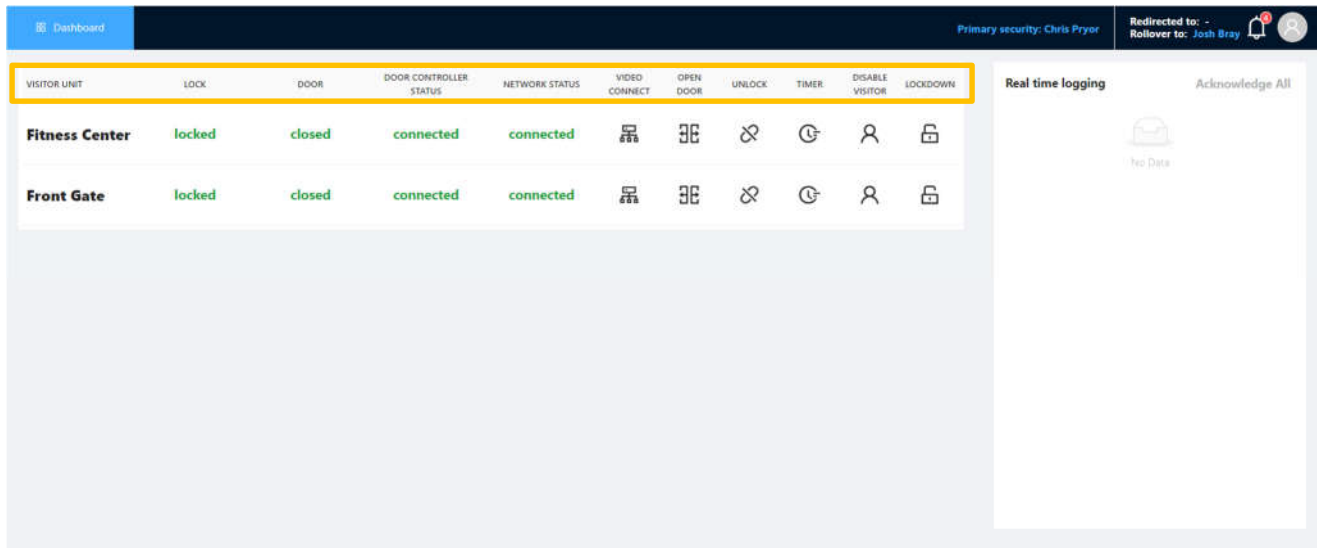
LOBICOM CENTRAL SECURITY



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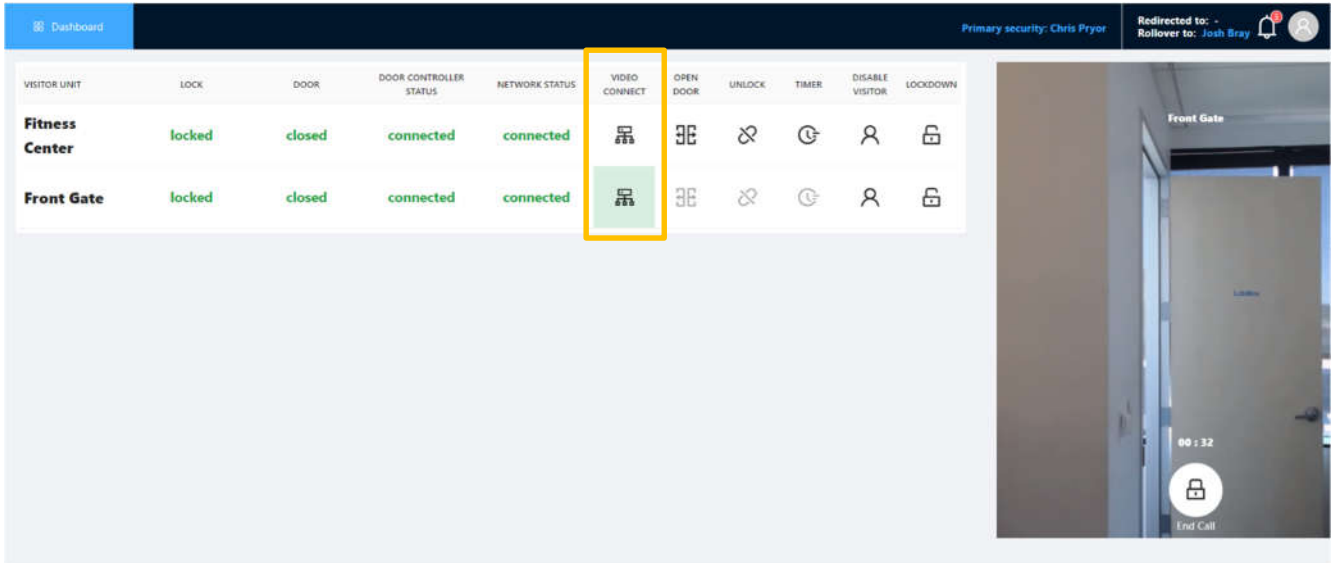
LOBICOM OVERVIEW





- 1. Visitor Unit:** Displays the name of Visitor Unit.
- 2. Lock:** Displays the lock status – Locked, Lockdown, Open or Unlocked.
- 3. Door:** Displays the door status – Closed or Open.
- 4. Door Controller Status:** Displays the door controller status – Connected or Not Connected.
- 5. Network Status:** Displays the Visitor Unit’s network status – Connected or Not Connected.
- 6. Video Connect:** Allows the administrators and security personnel to start a video call with the Visitor Unit on the dashboard.
- 7. Open Door:** Allows the administrators and security personnel to open door from dashboard.
- 8. Unlock:** Allows the administrators and security personnel to unlock door from dashboard. **The door will remain unlocked until the Unlock icon is pressed.**
- 9. Timer:** Allows the administrators and security personnel to unlock door for a set amount of time. Door will lock once timer has expired.
- 10. Disable Visitor:** Allows the administrators and security personnel to disable building access for visitor codes and QR codes.
- 11. Lockdown:** Allows the administrators and security personnel to disable entry for all members and visitors by locking down the facility.

VIDEO CONNECT

Video Connect icon allows the administrators and security personnel to video call the Visitor Unit from the dashboard.



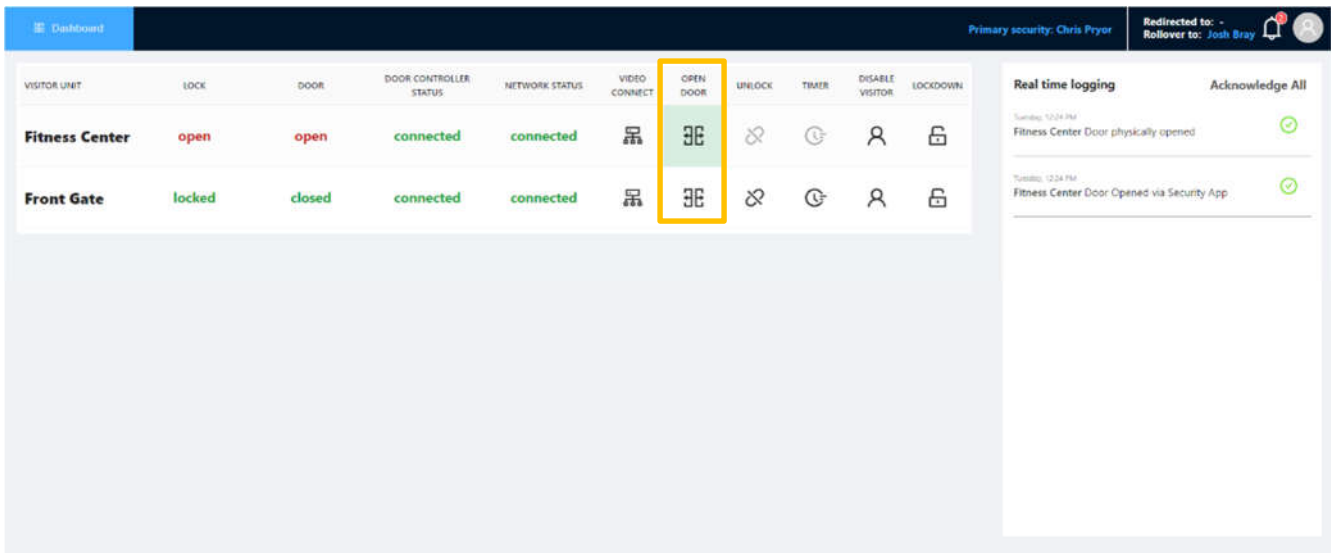
1.  **Video Connect:** Click to start video connect call for that specific Visitor Unit.
2.  **End Video Connect:** Click to end video connect call.

OPEN DOOR

Open Door icon allows the administrators and security personnel to open door within the dashboard. The lock status will immediately change to “open”. However, the door status will not change until the door is physically open.

1.  **Open door icon:** Click to open door for that specific Visitor Unit.

The lock status will change to “locked” based on the timeframe set within the Admin Dashboard for the Visitor Unit’s Door Controller. The door status will change to “closed” once it has been closed.





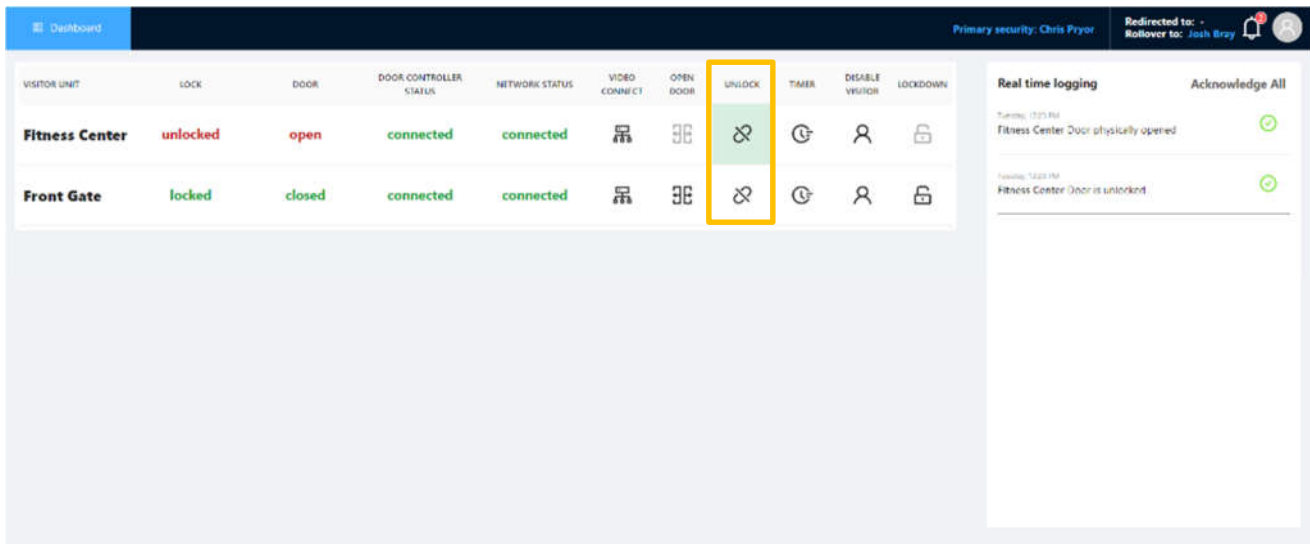
Note: A notification is sent through LobiCom when the door has been open too long.



UNLOCK




Unlock icon allows the administrators and security personnel to unlock door for the Visitor Unit within the dashboard. The lock status will immediately change to “unlocked” and the Open Door and Lockdown icons will be disabled. However, the door status will not change until the door is physically open.

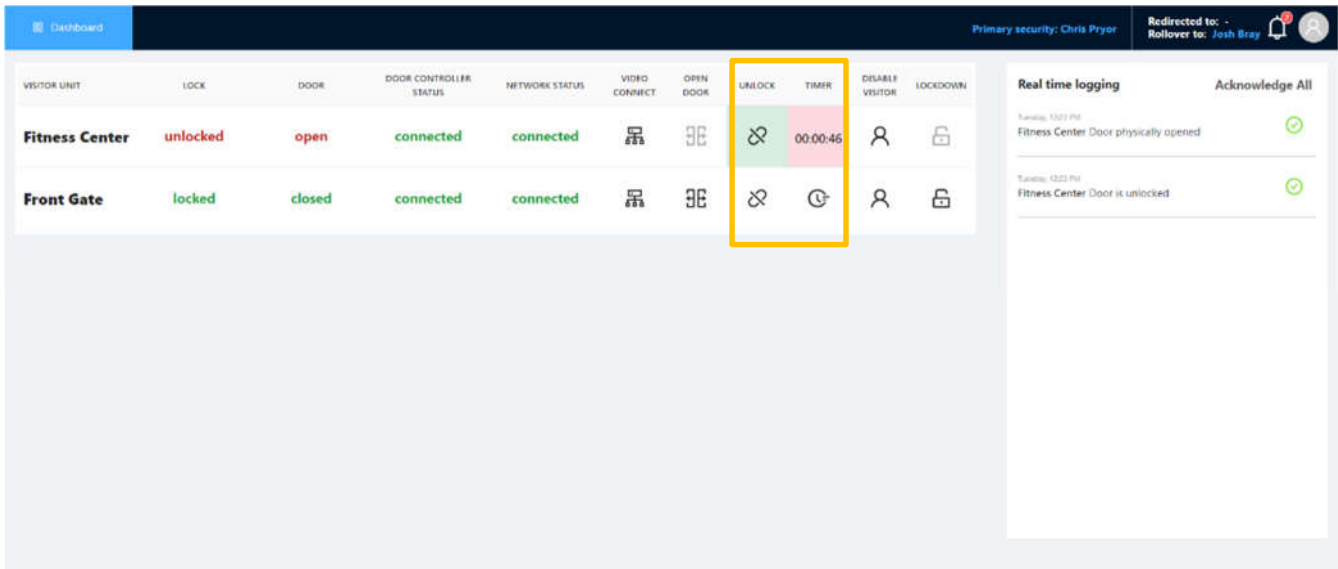
1.  **Unlock:** Click to unlock for that specific Visitor Unit.
2.  **Deactivate Unlock:** Click to deactivate, the Door and Lock status will update to their respective status. Also, the Open Door and Lockdown icons will be enabled.



TIMER



Timer icon allows the administrators and security personnel to unlock door for a time duration. The lock status will immediately change to “unlocked” and the Open Door and Lockdown icons will be disabled. However, the door status will not change until the door is physically open.

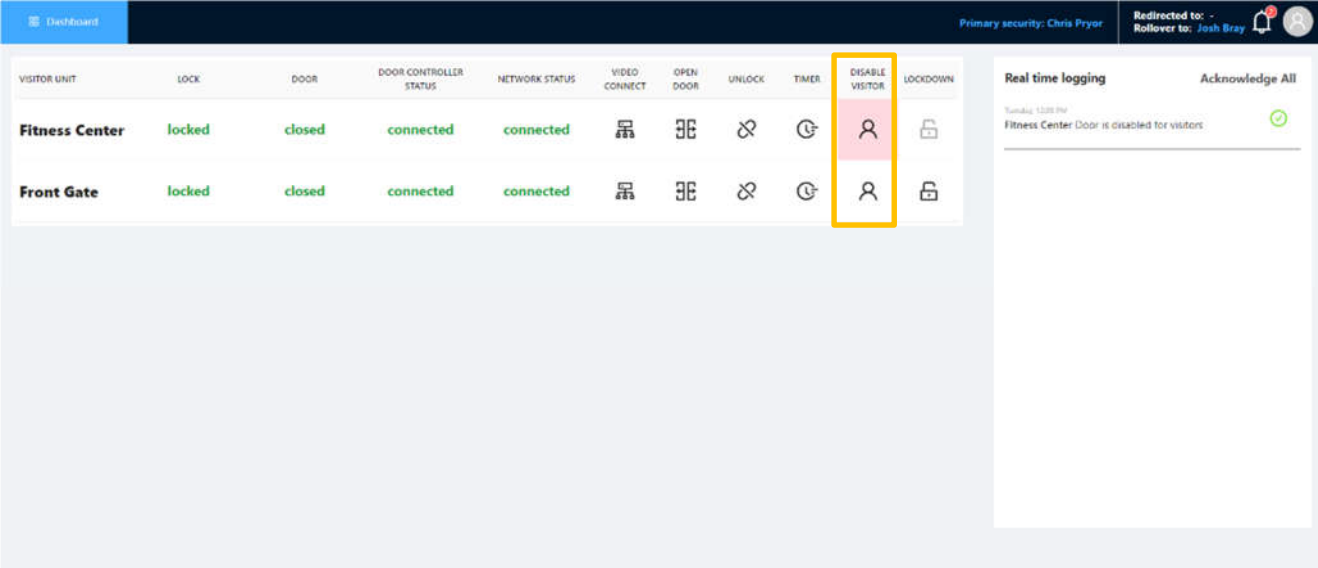
1.  **Timer:** Click to set timer and unlock door for that specific Visitor Unit.
2.  **Deactivate Timer:** Click the active unlock icon to deactivate timer or let the timer expire. The Door and Lock status will change to their respective status. Also, the Open Door and Lockdown icons will be enabled.
3.  **Update Timer:** Click the active time for the time duration window to appear and then update timer.



DISABLE VISITOR

Disable Visitor icon will hide the “Call a member” and “Visitor code” buttons on the Visitor Unit. The “I need assistance” button will still be available to call the security personnel. However, members will still have building access by using a fob, badge, or mobile app.

1.  **Disable Visitor:** Click to disable visitors for that specific Visitor Unit.
2.  **Deactivate Disable Visitor:** Click the active disable visitor icon to deactivate. The “Call a member” and “Visitor Code” buttons will reappear on the Visitor Unit.





The screenshot shows a security management dashboard with a top navigation bar and a main content area. The top bar includes a "Dashboard" menu, "Primary security: Chris Pryor", and "Redirected to: - Rollover to: Josh Bray" with notification icons. The main content area features a table of visitor units and a real-time logging panel.

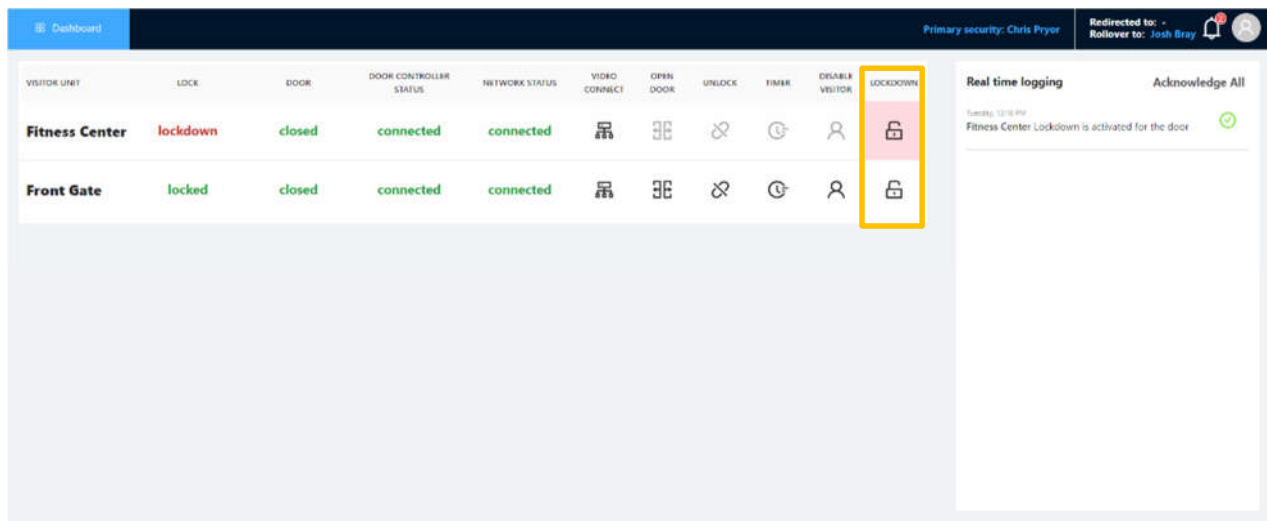
VISITOR UNIT	LOCK	DOOR	DOOR CONTROLLER STATUS	NETWORK STATUS	VIDEO CONNECT	OPEN DOOR	UNLOCK	TIMER	DISABLE VISITOR	LOCKDOWN
Fitness Center	locked	closed	connected	connected						
Front Gate	locked	closed	connected	connected						

The "DISABLE VISITOR" column contains person icons. The icon for the "Fitness Center" unit is highlighted with a yellow box. To the right of the table is a "Real time logging" panel with a sub-header "Acknowledge All". It shows a log entry: "Tuesday, 12:01 PM Fitness Center Door is disabled for visitors" with a green checkmark icon.

LOCKDOWN

The lockdown icon will **disable** access into the building for members and visitors using the Visitor Unit. The administrators and security personnel can still use the Video Connect feature through LobiCom.

1.  **Lockdown:** Click lockdown icon for that specific Visitor Unit.
2.  **Deactivate Lockdown:** Click the active lockdown icon to deactivate. Members and Visitors can now gain access into the building through the Visitor Unit.



REAL TIME LOGGING

Displays the event details for the Visitor Units. All events are saved and available in Reports on the Admin Dashboard.

1. **Acknowledge All:** Click to clear list of logs.

The screenshot displays a dashboard with a top navigation bar and a main content area. The top bar includes a 'Dashboard' menu, user information for 'Chris Pryor', and a notification for 'Josh Bray'. The main content area features a table of visitor units and a 'Real time logging' panel on the right.

VISITOR UNIT	LOCK	DOOR	DOOR CONTROLLER STATUS	NETWORK STATUS	VIDEO CONNECT	OPEN DOOR	UNLOCK	TIMER	DISABLE VISITOR	LOCKDOWN
Fitness Center	locked	closed	connected	connected						
Front Gate	locked	closed	connected	connected						

Real time logging Acknowledge All

- Tuesday, 12:28 PM
Front Gate Door is enabled for visitors
- Tuesday, 12:28 PM
Front Gate Door is disabled for visitors
- Tuesday, 12:28 PM
Front Gate Door is locked
- Tuesday, 12:28 PM
Fitness Center Lockdown is deactivated for the door
- Tuesday, 12:21 PM
Front Gate Door is unlocked
- Tuesday, 12:12 PM
Fitness Center Lockdown is activated for the door
- Tuesday, 12:07 PM
Front Gate Security connect ended

PRIMARY SECURITY

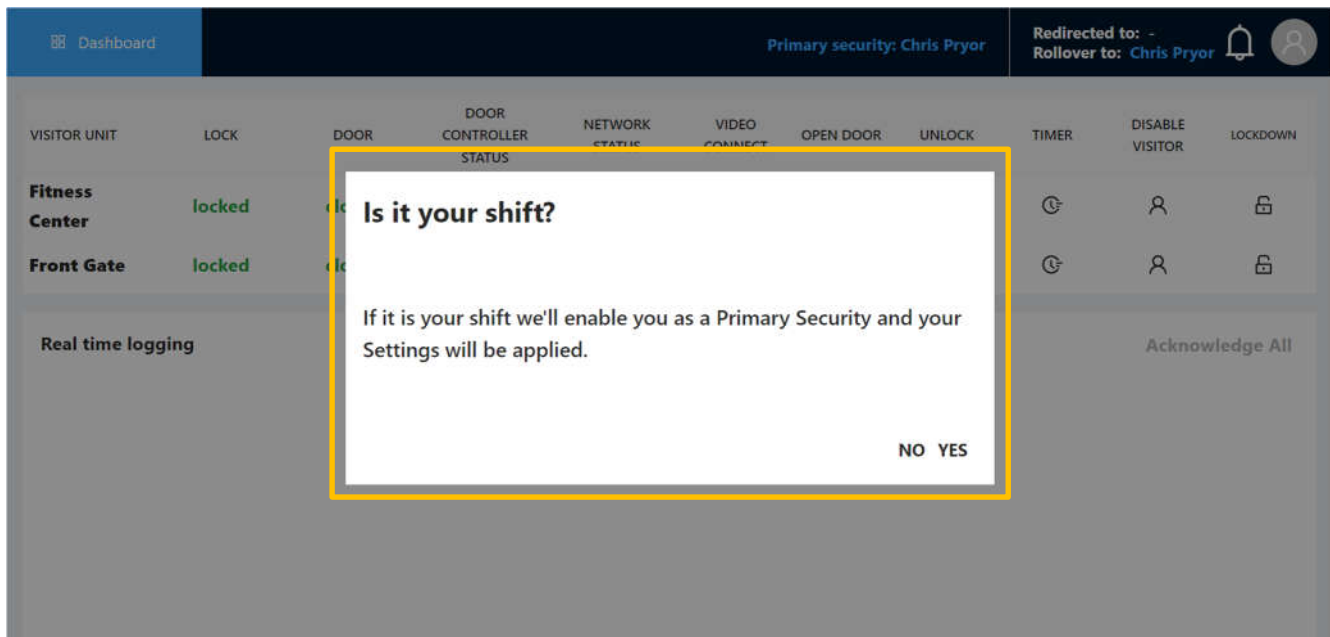
Primary Security will have their settings (Redirect or Rollover calls) applied to LobiCom. These settings allow the Primary Security to answer **I Need Assistance** calls through LobiCom or LobiBox Mobile App. The Redirect or Rollover settings can be assigned to the primary security or another security personnel.

All administrators and security personnel can be logged into LobiCom and utilize the features. However, only one member can be enabled as Primary Security.

Redirected to: The **I need assistance** calls from the Visitor Units will immediately call the mobile app of the assigned member without the call being displayed in LobiCom.

Rollover to: The **I need assistance** calls from the Visitor Unit will ring on LobiCom for the currently logged in administrators and security personnel to answer. If no one answers through LobiCom, then it will forward (Rollover) the call to the mobile app of the assigned member.

Note: The company must **always** have a Primary Security to receive the I Need Assistance calls. If no administrator or security personnel is logged into LobiCom, we recommend the Primary Security use Redirect or Rollover.



The screenshot shows the LobiCom dashboard interface. At the top, there is a navigation bar with 'Dashboard' on the left, 'Primary security: Chris Pryor' in the center, and 'Redirected to: - Rollover to: Chris Pryor' on the right with a notification bell and user profile icon. Below the navigation bar is a table with columns: VISITOR UNIT, LOCK, DOOR, DOOR CONTROLLER, NETWORK STATUS, VIDEO CONNECT, OPEN DOOR, UNLOCK, TIMER, DISABLE VISITOR, and LOCKDOWN. The table lists 'Fitness Center' and 'Front Gate', both with 'locked' status. A white dialog box with a yellow border is overlaid on the table, containing the text 'Is it your shift?' and 'If it is your shift we'll enable you as a Primary Security and your Settings will be applied.' At the bottom right of the dialog box are the options 'NO' and 'YES'. Below the table, there is a 'Real time logging' section and an 'Acknowledge All' button.

NOTIFICATIONS

Displays all notifications for the Visitor Units. All notifications are saved and available in Reports on the Admin Dashboard.



Notifications: Click notification icon to see list.

Acknowledge All: Click to clear list of notifications.

Snooze: Click to keep notification in the list.

Got It: Click to remove the notification from list.

The screenshot shows the Admin Dashboard interface. At the top, there is a navigation bar with 'Dashboard' on the left and 'Primary security' on the right. Below this is a table with the following columns: VISITOR UNIT, LOCK, DOOR, DOOR CONTROLLER STATUS, NETWORK STATUS, VIDEO CONNECT, OPEN DOOR, and UNLOCK. The table contains two rows: 'Fitness Center' and 'Front Gate'. Both rows show 'locked' status, 'closed' doors, and 'connected' statuses for the other columns. Below the table is a section for 'Real time logging' which currently shows 'No Data' with a door icon. On the right side, a 'Notifications' pop-up window is open, featuring an 'Acknowledge All' button at the top. The notification list contains two entries, both from 'Fitness Center' at '10:00 AM', stating 'The door was opened by force'.

VISITOR UNIT	LOCK	DOOR	DOOR CONTROLLER STATUS	NETWORK STATUS	VIDEO CONNECT	OPEN DOOR	UNLOCK
Fitness Center	locked	closed	connected	connected			
Front Gate	locked	closed	connected	connected			

Real time logging

No Data

Notifications

Acknowledge All

Tuesday, 10:00 AM
Fitness Center The door was opened by force

Tuesday, 10:00 AM
Fitness Center The door was opened by force

NOTIFICATIONS (CONT.)

The screenshot shows a security dashboard with a notification modal open. The dashboard has a header with 'Dashboard', 'Primary security: Chris Pryor', and 'Redirected to: - Rollover to: Josh Bray'. Below the header is a table with columns: VISITOR UNIT, LOCK, DOOR, DOOR CONTROLLER STATUS, NETWORK STATUS, VIDEO CONNECT, OPEN DOOR, UNLOCK, TIMER, DISABLE VISITOR, and LOCKDOWN. Two rows are visible: 'Fitness Center' and 'Front Gate', both with 'locked' status and 'closed' doors. The notification modal is titled 'The Visitor Unit Fitness Center' and contains the text 'The door was opened by force.' with 'SNOOZE' and 'GOT IT' buttons. The background shows 'Real time logging' and an 'Acknowledge All' button.

VISITOR UNIT	LOCK	DOOR	DOOR CONTROLLER STATUS	NETWORK STATUS	VIDEO CONNECT	OPEN DOOR	UNLOCK	TIMER	DISABLE VISITOR	LOCKDOWN
Fitness Center	locked	closed	connected	connected	📺	🚪	🔓	🕒	👤	🔒
Front Gate	locked	closed	connected	connected	📺	🚪	🔓	🕒	👤	🔒

Real time logging Acknowledge All

The Visitor Unit Fitness Center

The door was opened by force.

SNOOZE GOT IT

PROFILE

The Profile information is read-only, however, it can be updated in the Company Admins section of the Admin Dashboard. Users can change their password by completing the three fields (Old Password, New Password and New Password Confirmation).

The screenshot shows a user profile page with a dark header. The header contains a 'Dashboard' menu icon, the user's name 'Primary security: Chris Pryor', and a notification area with a bell icon and a profile picture icon. The notification area also displays 'Redirected to: -' and 'Rollover to: Josh Bray'. The main content area is titled 'Profile' and contains several input fields. A yellow box highlights the following fields: E-mail (support@lobibox.com), First Name (Chris), Last Name (Pryor), Registration Date (1/25/2021, 10:13:17 AM), and Last Login Date (3/8/2022, 10:04:06 AM). Below these fields are three password fields: Old Password, New Password, and New Password Confirmation, each with a clear button (X). A blue 'Change password' button is located at the bottom left of the profile section.

E-mail:	support@lobibox.com
First Name:	Chris
Last Name:	Pryor
Registration Date:	1/25/2021, 10:13:17 AM
Last Login Date:	3/8/2022, 10:04:06 AM
Old Password:	<input type="password"/>
New Password:	<input type="password"/>
New Password Confirmation:	<input type="password"/>

[Change password](#)

SETTINGS

The security personnel can update their security profile with the options below. to update their security profile.

Primary Security: Toggle Primary Security on/off.

Note: The company must **always** have a Primary Security to receive the I Need Assistance calls. If no administrator or security personnel is logged into LobiCom, we recommend the Primary Security use Redirect or Rollover.

Redirection of calls from visitor units: The I need assistance calls will immediately call the mobile app of the assigned member.

Rollover of calls from visitor units: The I need assistance call will ring on LobiCom for the currently logged in administrators and security personnel to answer. If no one answers through LobiCom, then it will forward (Rollover) the call to the mobile app of the assigned member.

Member Dropdown: Select a member to assign as your Redirect or Rollover.

The screenshot shows the LobiCom user interface. At the top, there is a dark navigation bar with 'Dashboard' on the left, 'Primary security: Chris Pryor' in the center, and 'Redirected to: - Rollover to: Chris Pryor' on the right with a notification bell and profile icon. Below this is a 'Settings' section. A yellow box highlights the following controls: three toggle switches for 'Primary Security' (on), 'Redirection of calls from visitor units' (off), and 'Rollover of calls from visitor units' (on); a dropdown menu currently showing 'Chris Pryor'; and an 'Apply' button. Below the settings is a note: 'Note: Settings of the last logged Security selected as the primary and this person will get all Redirected or Rollover calls in order to renew settings, please log in again. (Except for the case when VU has its own Security person enabled in the Company admin panel).'